Appendix 4
Strategic Housing Partnership – Student Housing Strategy 2009-14

SCRUTINY RECOMMENDATIONS	SHP Action Plan Number	SHP STUDENT HOUSING STRATEGIC GOAL	SHP STUDENT HOUSING STRATEGY ACTION POINT	Specific Delivery point
Recommendation 1 - The panel recommends that the Cabinet Member for Environment extends the council-run Noise Patrol to operate over more nights of the week, probably Wednesday and Thursday, and to extend the existing weekend operating hours, (page 28)	3.1.12,	**Strategic Goal 1**: to ensure effective management and support housing and populations within HMO-dominated studentified neighbourhoods, using an area-based approach.	**Action 12**: manage the incidence of noise nuisance (e.g. Parties, music, closing of doors) from within houses.	Noise Abatement Team and Noise Patrol to consider new methods to be more effective at dealing with issues. Close working between Environmental Health Officers, Community Liaison Officer(s) and universities.
Recommendation 1 - The panel recommends that the Cabinet Member for Environment extends the council-run Noise Patrol to operate over more nights of the week, probably Wednesday and Thursday, and to extend the existing weekend operating hours, (page 28)	3.1.13,	SG1	**Action 13**: manage the incidence of noise nuisance (e.g. Pedestrian movements, taxis) from street / road activity in studentified areas.	Noise patrol to consider extending their hours of operation.
Recommendation 1 - The panel recommends that the Cabinet Member for	3.1.14	SG1	**Action 14:** provide a responsive service to deal with issues of noise and other	Stakeholders to consider how to more effectively resource an out of hours noise patrol unit,

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Environment extends the council-run Noise Patrol to operate over more nights of the week, probably Wednesday and Thursday, and to extend the existing weekend operating hours, (page 28)			nuisance from students / established residents.	and how to effectively publicise an improved out of hours noise patrol unit. Stakeholders to consider the development of a 24 hour helpline for residents experiencing noise nuisance. The City Council to review the effectiveness of the current procedures for dealing with noise nuisance complaints (i.e. noise diaries), and to consider new methods.
Recommendation 2 - The panel recommends that there should be increased publicity to advise residents that they can report a noise nuisance problem retrospectively; this could be included in City News, on the council's website and perhaps in leaflets in public offices.(page 29) Publicity campaign	3.1.15	**Strategic Goal 1**: to ensure effective management and support housing and populations within HMO-dominated studentified neighbourhoods, using an area-based approach.	**Action 15:** log issues of nuisance from HMO residents.	Publicity campaign to be undertaken by universities working group to raise the awareness of the possibilities for reporting a nuisance-related incident and how to report the incident.
Recommendation 3 - The panel recommends that the Out of Hours emergency noise patrol service should be	3.1.15	SG1	**Action 15:** log issues of nuisance from HMO residents.	Anti-Social Behaviour Team, Environmental Health Officer, Community Liaison Officer(s) and universities to work in

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properly resourced and properly publicised, (page 29)				partnership and share information of incidents of noise nuisance.
				Publicity campaign to be undertaken by universities working group to raise the awareness of the possibilities for reporting a nuisance-related incident and how to report the incident. (also delivery points above)
Recommendation 4 - the panel recommends that the Cabinet Member for Environment resources a 24 hour telephone line for the public to report non-emergency noise and antisocial behaviour, (page 29)	3.1.14	SG1	**Action 14:** provide a responsive service to deal with issues of noise and other nuisance from students / established residents.	Stakeholders to consider the development of a 24 hour helpline for residents experiencing noise nuisance.
				The City Council to review the effectiveness of the current procedures for dealing with noise nuisance complaints (i.e. noise diaries), and to consider new methods.
Recommendation 5 - the panel recommends that the Environmental Health and Licensing Team reviews its noise nuisance procedures in order to assess whether the noise nuisance diary sheets	3.1.14	SG1	**Action 14:** provide a responsive service to deal with issues of noise and other nuisance from students / established residents.	The City Council to review the effectiveness of the current procedures for dealing with noise nuisance complaints (i.e. noise diaries), and to consider new methods.

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are always the most effective and user-friendly way of addressing noise complaints, (page 29)				
Recommendation 6 - the panel would like to see the SShh campaign developed by Students' Unions and publicised widely in conjunction with community association representatives and ward councillors. This should be an ongoing annual campaign due to the turnover of students. (page 30)	3.1.13	SG1	**Action 13**: manage the incidence of noise nuisance (e.g. Pedestrian movements, taxis) from street / road activity in studentified areas.	The student unions to work together to establish a common Sshh campaign which is comprehensive, and builds upon good practice in other university towns and cities.
Recommendation 7 - the panel recommends that the universities, the Police and the Student Union work together to find ways to jointly address the issue of street noise nuisance in residential areas, caused by groups of students returning from nights out. (page 30)	3.1.13	SG1	**Action 13**: manage the incidence of noise nuisance (e.g. Pedestrian movements, taxis) from street / road activity in studentified areas.	Student unions to encourage students to use night clubs and other venues for parties. Student unions to encourage students to use headphones when listening to music.
Recommendation 8 - the panel recommends that the University of Brighton considers whether there is a	3.3.6	Strategic Goal 3: to work collaboratively to support and ensure effective management	**Action 6:** manage the incidence of noise nuisance from street / road activity in areas adjacent purpose-built	Planning team to ensure that spaces for smoking and other groups to minimise noise nuisance for other residents

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more suitable outside space that might be used, and that measures are put in place to address noise from smokers and other students gathering on the Podium at the Southover Street Phoenix Halls, (page 30)		of the impact(s) of high-density student populations within large purpose-built student accommodation on adjacent residential environs.	student accommodation.	and neighbours are provided and explicit within applications. Emphasis of noise nuisance issues in the student induction pack and other documents such as 'living in the community'. Close working between environmental health officers, community liaison officers, universities and commercial providers.
Recommendation 8 - the panel recommends that the University of Brighton considers whether there is a more suitable outside space that might be used, and that measures are put in place to address noise from smokers and other students gathering on the Podium at the Southover Street Phoenix Halls, (page 30)	3.3.6	SG3	**Action 6**: manage the incidence of noise nuisance from street / road activity in areas adjacent purpose-built student accommodation.	All stakeholders to support the activities of Noise Awareness Week. The student unions to work together to establish a common Sshh campaign which is comprehensive, and builds upon good practice in other university towns and cities.
Recommendation 9 - The panel would recommend that the University of Brighton considers introducing a policy	3.3.7	SG3	**Action 7**: Manage the incidence of noise nuisance from within purpose-built student accommodation.	Providers of purpose-built student accommodation to review the resources for staffing of purpose-built

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asking students on the Phoenix Halls site to close their windows before playing music at night, in order to minimize noise nuisance for neighbours. The panel would also ask that clearer, more visible signage is installed across the Phoenix Halls site asking that noise is kept to a minimum after 11pm. (page 30)				student accommodation, to enhance the responsiveness to nuisance incidents. Planners and providers of purpose-built student accommodation to give due consideration to the Planning and design (e.g. Screening) of the impact of noise travelling from developments of purpose-built student accommodation.
Recommendation 10 - the panel would like to suggest that the University of Brighton considers the staffing resources that might be needed to provide an effective way of managing and minimising the noise nuisance and how its premises in residential areas are controlled, (page 31)	3.3.7	SG3	**Action 7**: Manage the incidence of noise nuisance from within purpose-built student accommodation.	Providers of purpose-built student accommodation to review the resources for staffing of purpose-built student accommodation, to enhance the responsiveness to nuisance incidents.
Recommendation 11 - the panel recommends that the University of Brighton considers planting trees and bushes on the Phoenix Halls	3.2.3	**Strategic Goal 2:** to reduce or halt over-concentrations of HMO across studentified	**Action 3:** undertake detailed impact assessments of proposed developments of purpose-built student accommodation, and consider	Planning to consider this issue within planning control policies, assessment of Planning applications, and appraisals of development plan documents

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site, in order to assess whether this would help to mask any noise. The panel would like to suggest that the university talks to local residents about their experiences after a trial period, (page 31).		neighbourhoods via the sustainable development of affordable and appropriately-designed, purpose-built student accommodation, in close proximity and / or tied to effective public transport which allows relative ease of access to place of study / campus for students.	any possible unintentional consequences on the wider local housing market.	and individual applications. Planning to consider the impact of new developments of student housing on retail businesses. Planning to consider the impact of new developments of student housing on existing communities. Planning to encourage the inclusion of designated smoking areas within new developments.
Recommendation 12 - the panel would like to ask that the universities and developers have regard to possible noise impact on neighbours and the particular architectural nature of the area in which they will be built when they are being designed, especially in relation to the provision of smoking areas for residents. The panel also recommends that this suggestion is formalized in any relevant planning documents	3.2.3	**Strategic Goal 2:** to reduce or halt over-concentrations of HMO across studentified neighbourhoods via the sustainable development of affordable and appropriately-designed, purpose-built student accommodation, in close proximity and /	**Action 3**: undertake detailed impact assessments of proposed developments of purpose-built student accommodation, and consider any possible unintentional consequences on the wider local housing market.	Planning to consider this issue within planning control policies, assessment of Planning applications, and appraisals of development plan documents and individual applications. Planning to consider the impact of new developments of student housing on retail businesses. Planning to consider the impact of new developments of student housing on existing communities.

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relating to student accommodation, (page 31)		or tied to effective public transport which allows relative ease of access to place of study / campus for students.		Planning to encourage the inclusion of designated smoking areas within new developments.
Recommendation 13 - the panel recommends that the University of Sussex considers following the good practice established by the University of Brighton and establishes a role of a dedicated Community Liaison Officer for the University of Sussex. The two officers could work together to address shared student problems across Brighton and Hove, (page 32)	3.1.14	**Strategic Goal 1**: to ensure effective management and support housing and populations within HMO-dominated studentified neighbourhoods, using an area-based approach.	**Action 14**: provide a responsive service to deal with issues of noise and other nuisance from students / established residents.	Universities to consider the use of more community liaison officers, and the possibility for Community Liaison Officer(s) to work in partnership across the universities.
Recommendation 14 - the panel recommends that CityClean issues wheeled bin stickers giving information about collection days so that all households know when to put their refuse out. It is recommended that this would be an alternative to the	3.1.16(1)	SG1	**Action 16**: manage the impacts on residential environments of the incidence of: (1) spill over refuse on to streets and in gardens / yards; (2) untidy gardens / yards; (3) fly-tipping (e.g. White goods, discarded sofas and beds) in studentified areas; (4) on street	Stickers to be placed on refuse bins by CityClean which provide information of collection day and time.

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magnets that are currently issued, (page 33)			litter in studentified areas, and (5) of flyposting, and provide alternative facilities for display of posters in studentified areas.	
Recommendation 15 - the panel recommends that for those areas of the city that do not currently have council-issued wheeled bins, CityClean should erect additional notices on lamp-posts advising residents of their collection day. (page 34)	3.1.16(1)	**Strategic Goal 1**: to ensure effective management and support housing and populations within HMO-dominated studentified neighbourhoods, using an area-based approach.	**Action 16**: manage the impacts on residential environments of the incidence of: (1) spill over refuse on to streets and in gardens / yards; (2) untidy gardens / yards; (3) fly-tipping (e.g. White goods, discarded sofas and beds) in studentified areas; (4) on street litter in studentified areas, and (5) of flyposting, and provide alternative facilities for display of posters in studentified areas.	Signs to be placed on lamp posts by CityClean which provide information of collection day and time.
Recommendation 16 - the panel recommends that CityClean places the information stickers for their recycling boxes in order that they can be stuck to the box rather than on the lid, as the	3.1.16(1)	SG1	**Action 16**: manage the impacts on residential environments of the incidence of: (1) spill over refuse on to streets and in gardens / yards; (2) untidy gardens / yards; (3) fly-tipping (e.g. White goods,	CityClean to review the use of information stickers on recycling boxes.

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lids tend to blow away, (page 34)			discarded sofas and beds) in studentified areas; (4) on street litter in studentified areas, and (5) of flyposting, and provide alternative facilities for display of posters in studentified areas.	
Recommendation 17 - the panel recommends that CityClean advertises information about changes in collection dates for refuse and recycling in both of the universities' newspapers and on the universities' websites, in addition to the usual council publication locations. (page 35)	3.1.16(1)	SG1	**Action 16:** manage the impacts on residential environments of the incidence of: (1) spill over refuse on to streets and in gardens / yards; (2) untidy gardens / yards; (3) fly-tipping (e.g. White goods, discarded sofas and beds) in studentified areas; (4) on street litter in studentified areas, and (5) of flyposting, and provide alternative facilities for display of posters in studentified areas.	CityClean to review the strategy for informing residents of changes to collection days and times.
Recommendation 18 - the panel recommends that the Cabinet Member for Environment considers the issue of how to tackle the problem of bulky waste being fly tipped by student	3.1.16(3)	**Strategic Goal 1**: to ensure effective management and support housing and populations within HMO-dominated studentified	**Action 16**: manage the impacts on residential environments of the incidence of: (1) spill over refuse on to streets and in gardens / yards; (2) untidy gardens / yards; (3) fly-tipping (e.g. White goods,	CityClean to use powers in the environmental protection act. City Council to deal with goods that signify a public nuisance (not wood or metal). CityClean to consider the extra collections at beginning and

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households, both throughout term-time and at the end of term. The panel recommends that the Cabinet Member gives the suggestions made in the body of the report due consideration, (page 36)		neighbourhoods, using an area-based approach.	discarded sofas and beds) in studentified areas; (4) on street litter in studentified areas, and (5) of flyposting, and provide alternative facilities for display of posters in studentified areas.	end of term. CityClean to publicise issues related to prosecution of fly-tipping offenders. The universities and student unions should consider the development of clean up days linked to student volunteering schemes, and charity events.
Recommendation 19- the panel suggests that the universities organise termly clean up days in conjunction with their student unions, (page 36)	3.1.16(3)	SG1	**Action 16**: manage the impacts on residential environments of the incidence of: (1) spill over refuse on to streets and in gardens / yards; (2) untidy gardens / yards; (3) fly-tipping (e.g. White goods, discarded sofas and beds) in studentified areas; (4) on street litter in studentified areas, and (5) of flyposting, and provide alternative facilities for display of posters in studentified areas.	The universities and student unions should consider the development of clean up days linked to student volunteering schemes, and charity events.
Recommendation 20 - the panel recommend that the universities include information in their prospectuses and accommodation guides about	3.1.17	SG1	Action 17: encourage the use of public transport, and lower the dependence on the usage of private vehicles by students.	The universities to more explicitly discourage students to bring their private vehicles to the city via prospectuses, brochures and accommodation

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the range of public transport and Car Clubs in the city and that they explicitly recommend that students do not bring cars with them, (page 37)				guides.
Recommendation 21- Students should be treated on the same basis as non-students when it comes to the issue of residents' parking permits, (page 37)	3.1.17	SG1	**Action 17**: encourage the use of public transport, and lower the dependence on the usage of private vehicles by students.	The City Council to review the current policy of car parking permits and to consider the extension of car parking permit schemes in relation to students.
Recommendation 22 - the panel would encourage Council Tax officers to continue to liaise regularly with the universities in order to establish current and future student numbers, (page 38)	3.1.1	**Strategic Goal 1**: to ensure effective management and support housing and populations within HMO-dominated studentified neighbourhoods, using an area-based approach.	**Action1**: identify areas with high-levels of HMO, and consider the establishment of HMO Action Zones where cross-departmental action within the City Council could be beneficial.	Council tax / revenues team to disseminate information of properties that include one or more students (exemptions from council tax), and to consider the implications of data protection before dissemination of information to other stakeholders.
				Revenues to enhance the data on student exemptions and properties by working more closely with student unions and universities to ensure that students register and complete exemption forms for council tax when collecting student loan

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				cheques at the beginning of the year.
Recommendation 23 - the panel recommends that the Council Tax service considers the four suggestions made in the body of the report about how to improve levels of registered student household exemptions, (page 39)	3.1.1	SG1	**Action1**: identify areas with high-levels of HMO, and consider the establishment of HMO Action Zones where cross-departmental action within the City Council could be beneficial.	Revenues to enhance the data on student exemptions and properties by working more closely with student unions and universities to ensure that students register and complete exemption forms for council tax when collecting student loan cheques at the beginning of the year.
Recommendation 24 - the panel recommend that the existing Planning Strategy team carries out research into the various planning options available to control the level of student housing, and to consider whether there would be any merit in introducing such controls into Brighton & Hove where this was appropriate for the area. If planning controls were introduced, this would help to ensure balanced and mixed communities across the city.				**Requires a national planning response outside the remit of this strategy**
Recommendation 25 - the panel recommends that the Cabinet Member for Environment lobbies central Government on behalf of Brighton & Hove City Council with regard to the planning Use Classes Order and the associated permitted development rights, (page 41)				**Recommendation is for Cabinet Member lobbying. This is outside the remit of the strategy**
Recommendation 26 - the panel recommends that the Cabinet Member for Housing lobbies central Government on behalf of Brighton & Hove City Council to request that student housing is given its own targets with regards to providing accommodation, (page 41)				**Recommendation is for Cabinet Member lobbying. This is outside the remit of the strategy**

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Recommendation 24: The Planning Strategy Team should also consider the feasibility of adopting a planning condition regarding the need for universities who have planning permission to expand their educational space to provide a commensurate increase in bed spaces.	3.2.6	**Strategic Goal 2**: to reduce or halt over-concentrations of HMO across studentified neighbourhoods via the sustainable development of affordable and appropriately-designed, purpose-built student accommodation, in close proximity and / or tied to effective public transport which allows relative ease of access to place of study / campus for students.	**Action 6**: plan the development of purpose-built student accommodation based on projected future student populations; student needs/preferences, the suitability of proposed sites, and in respect of university student accommodation strategies.	Planners to ensure that there is partnership working with universities during the scripting of the local development framework. Planners to ensure that there is ongoing dialogue between Planning and the universities. Planners to consider this issue in the drafting of the universities Supplementary Planning Document. The universities to increase the proportion of students that are accommodated in purpose-built student accommodation.
Recommendation 24: The findings should be published as a Supplementary Planning Document, (page 41)	3.2.6	SG2	**Action 6**: plan the development of purpose-built student accommodation based on projected future student populations; student needs/preferences, the suitability of proposed sites, and in respect of university student accommodation	Planners to consider this issue in the drafting of the universities Supplementary Planning Document.

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			strategies.	
Recommendation 27 - the panel recommends that the Planning Strategy team recognises the need for student accommodation to be planned and that the team considers positively identifying land suitable for halls of residence in the Local Development Framework. The team could consider the scope for including small numbers of units of student housing amongst major new- build developments (page 42)	3.2.1	SG2	**Action1**: identify possible development sites for purpose-built student accommodation or appropriate mixed-use developments in Brighton and Hove, in line with the Local Development Framework (Site Allocation Document) and Supplementary Planning Documents.	Planning to consider this issue within the context of future Development Plan Documents (DPDs). Planning to consider how student accommodation may be integrated into wider new-build developments. The universities to consider possible suitable sites on existing campuses or other sites in close proximity to university campuses for student accommodation.
Recommendation 27 - the panel recommends that the Planning Strategy team recognises the need for student accommodation to be planned and that the team considers positively identifying land suitable for halls of residence in the Local Development Framework. The team could consider the scope for including small numbers of units of student housing	3.2.7	**Strategic Goal 2**: to reduce or halt over-concentrations of HMO across studentified neighbourhoods via the sustainable development of affordable and appropriately-designed, purpose-built student accommodation, in	**Action 7**: understand the diverse accommodation needs and locational preferences of the student population for purpose-built student accommodation.	Annual survey information to be collected by the universities and Student Unions.

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amongst major new- build developments (page 42)		close proximity and / or tied to effective public transport which allows relative ease of access to place of study / campus for students		
Recommendation 28 - the panel would suggest that the universities, working with the students' union consider the potential for offering alternative, affordable accommodation in halls of residence for students with low incomes, (page 43)	3.2.6	SG2	**Action 6:** plan the development of purpose-built student accommodation based on projected future student populations; student needs/preferences, the suitability of proposed sites, and in respect of university student accommodation strategies.	Planners to ensure that there is partnership working with universities during the scripting of the local development framework.
Recommendation 28 - the panel would suggest that the universities, working with the students' union consider the potential for offering alternative, affordable accommodation in halls of residence for students with low incomes, (page 43)	3.2.6	SG2	**Action 6:** plan the development of purpose-built student accommodation based on projected future student populations; student needs/preferences, the suitability of proposed sites, and in respect of university student accommodation strategies.	The universities to increase the proportion of students that are accommodated in purpose-built student accommodation.

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Recommendation 28 - the panel would suggest that the universities, working with the students' union consider the potential for offering alternative, affordable accommodation in halls of residence for students with low incomes, (page 43)	3.2.7	SG2	**Action 7:** understand the diverse accommodation needs and locational preferences of the student population for purpose-built student accommodation.	Annual survey information to be collected by the universities and student unions.
Recommendation 29 - the panel would suggest that the universities consider whether there is scope to expand the offer of rooms in halls of residence, not only to first year students but also to those second and third years who would like to live there, (page 43)	3.2.6	**Strategic Goal 2**: to reduce or halt over-concentrations of HMO across studentified neighbourhoods via the sustainable development of affordable and appropriately-designed, purpose-built student accommodation, in close proximity and / or tied to effective public transport which allows relative ease of access to place of study / campus for students.	**Action 6**: plan the development of purpose-built student accommodation based on projected future student populations; student needs/preferences, the suitability of proposed sites, and in respect of university student accommodation strategies.	Planners to ensure that there is partnership working with universities during the scripting of the local development framework.

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Recommendation 29 - the panel would suggest that the universities consider whether there is scope to expand the offer of rooms in halls of residence, not only to first year students but also to those second and third years who would like to live there, (page 43)	3.2.6	SG2	**Action 6**: plan the development of purpose-built student accommodation based on projected future student populations; student needs/preferences, the suitability of proposed sites, and in respect of university student accommodation strategies.	Planners to ensure that there is ongoing dialogue between Planning and the universities. Planners to consider this issue in the drafting of the universities Supplementary Planning Document. The universities to increase the proportion of students that are accommodated in purpose-built student accommodation.
Recommendation 30 - the panel would suggest to the universities that they explore the possibilities of expanding their portfolio of directly managed properties over the long term, in order to increase the range of options available to student tenants, (page 44)	3.1.5	**Strategic Goal 1:** to ensure effective management and support housing and populations within HMO-dominated studentified neighbourhoods, using an area-based approach.	**Action 5:** encourage and support the role of the university's and other appropriate organisations for increasing and managing head-leased accommodation in Brighton and Hove.	Sharing of information between stakeholders with regards approaches from commercial providers of purpose-built student accommodation. Joint working between planners and universities.
Recommendation 31 - the panel recommends that the Private Sector Housing Team	3.1.7	**Strategic Goal 2**: to reduce or halt over-concentrations of	**Action 7**: raise the standards of housing management, and the quality of student	Private Sector Housing to establish an accreditation scheme.

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discuss the potential benefits of extending the landlord accreditation scheme in relation to student accommodation, which does not fit into the existing Houses of Multiple Occupation accreditation scheme, with representatives from Brighton and Hove's landlord associations and other parties, (page 46)		HMO across studentified neighbourhoods via the sustainable development of affordable and appropriately-designed, purpose-built student accommodation, in close proximity and / or tied to effective public transport which allows relative ease of access to place of study / campus for students	accommodation in the private rented sector (see Southern Landlords Association website).	The universities and the City Council to establish a shared accreditation scheme. Universities to set standards for head-leased accommodation and properties that are advertised on Studentpad, in line with accreditation scheme.
Recommendation 32 - the panel recommends that the Empty Properties Team works proactively with student landlords and managing agents to ensure that student properties that are unoccupied can be reused for social housing, (page 46)	3.1.6	SG2	**Action 6**: identify and implement mechanisms for the conversion of 'empty homes' to family housing in studentified areas, where appropriate.	Planning policy to consider this issue in the broader context of the supply / offering of affordable accommodation

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Recommendation 33 - the panel recommends that a Student Working Group is formed, comprising of both of the universities and local colleges, the council, police, residents representing Residents' Associations, the students' unions, ward councillors, representatives for landlords and community liaison staff or staff from the accommodation teams. This would facilitate ongoing and improved communication and liaison between the partners.				**SHS introduction page 6** '….establishment of a **Student Housing and Universities Working Group** linked to the Strategic Housing Partnership. The principal aim of which is to bring key stakeholders together to consider issues of student housing and community relations in the City.'
Recommendation 34 - the panel recommends the immediate benefits of a shared information pack for all partners in the city to issue to students and that the Student Working Group could implement this as one of their first actions, (page 49)	3.1.8	**Strategic Goal 1:** to ensure effective management and support housing and populations within HMO-dominated studentified neighbourhoods, using an area-based approach.	**Action 8:** raise expectations and demands for high-quality housing in the student population.	University working group to develop a comprehensive information pack, and to disseminate to all students at the beginning of the academic year. The pack will be publicised and will be available on the internet.
Recommendation 35 - the panel recommends that the Student Working Group considers the benefits of carrying out a 'Neighbourhood Health Impact Assessment'	3.1.1	SG1	**Action1**: identify areas with high-levels of HMO, and consider the establishment of HMO Action Zones where cross-departmental action within the City Council could be beneficial.	Planning strategy team to consider the establishment of HMO Action Zones or areas of housing mix within the city in neighbourhoods with high levels of HMO.

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				The City Council to consider the different definitions of HMO that are used by various institutional actors (e.g. planners, housing officials, landlords, letting agents, environmental health officers, university accommodation officers, Student Unions) in the city, and how this may influence understandings of HMO in the city.
Recommendation 36 - the panel would recommend that the universities continue to encourage students to take part in volunteering opportunities in the residential areas in the city where there is a significant student population in order to foster improved community relations. The ward councillors and community association should become involved in helping to prioritise tasks, (page 50)	3.1.18	SG1	**Action 18**: enhance the opportunities for interaction(s) between established residents and students to foster community cohesion.	

SCRUTINY RECOMMENDATIONS	SHP Action Plan Number	SHP STUDENT HOUSING STRATEGIC GOAL	SHP STUDENT HOUSING STRATEGY ACTION POINT	Specific Delivery point
Recommendation 36 - the panel would recommend that the universities continue to encourage students to take part in volunteering opportunities in the residential areas in the city where there is a significant student population in order to foster improved community relations. The ward councillors and community association should become involved in helping to prioritise tasks, (page 50)	3.1.18	**Strategic Goal 1:** to ensure effective management and support housing and populations within HMO-dominated studentified neighbourhoods, using an area-based approach.	**Action 18**: enhance the opportunities for interaction(s) between established residents and students to foster community cohesion.	The universities to consider the opportunities in curriculum development for integrating students into local communities.
				Student unions and universities to work in partnership with local community organisations to identify suitable projects for the involvement of students.
				Student unions and universities to encourage students to join local community organisations, and local action teams in the city.
				The universities to consider the use of Community and University Partnership Programme (CUPP) and Project V for embedding students into local communities.
				Student unions and universities to encourage students to introduce themselves to neighbours.
Recommendation 37 - the panel would encourage	3.1.18	SG1	Action 18: enhance the opportunities for interaction(s)	Delivery:

SCRUTINY RECOMMENDATIONS	SHP Action Plan Number	SHP STUDENT HOUSING STRATEGIC GOAL	SHP STUDENT HOUSING STRATEGY ACTION POINT	Specific Delivery point
students, via their Students' Unions, to attend their Local Action Team meetings and to play an active part in the community. (p50)			between established residents and students to foster community cohesion.	Student unions and universities to encourage students to join local community organisations, and local action teams in the city.